

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may

Design the questionnaire) (results and details be provided as weblink)

A sample size of approx 150 students was selected for a feedback to obtain certain constructive suggestions so as to form as an input in improving upon the quality of working of the college.

A few novel, hands- on and worth pondering suggestions, we came across, are the following:-

1. The maximum students recommended for more of computer classes, so as to improve their skills in e-learning.
2. Suggestions about improving their present skills and inculcating more.
3. More values, courage and confidence building opportunities should come their way.
4. Giving equal encouragement for hindi speaking students particularly from rural areas. Participative approach could be one such medium.
5. Remedial, coaching classes for English, Computer and Science, Mental Health & Hygiene, awareness is the need of the hour, according to a few career-oriented students and present on going situation.
6. Entrepreneurial skills and Placement oriented approach should be incorporated in the present system of education, besides linking it with technology through PPT, smart classes. The curriculum should have student centric approach and such provisions.
7. Education comprising of current affairs to be more active, smart and abreast of knowledge. Besides these suggestions, there were a few, related to physical facilities, for a better environment of the institution. These were as follow:-
  1. Placing of dustbins on all floors on both ends of the staircase, so that the trash could be disposed of immediately. Sorting of institution waste should be done in accordance that is paper waste, plant waste etc.
  2. Sanitation facilities in quantity and quality should be upgraded with the increase in strength.
  3. Strict action against those who abstain from class or term tests.
  4. The more usage of infrastructure already existing particularly through Library, Transport and Computer Labs.
  5. Emphasis should be on learning by ICT tools due to the ongoing pandemic situation.
  6. Non-arrival of S.C. Scholarships on time and also, its incomplete amount was also a grave concern for a few. The usual complaints of inadequacy of water, electricity, washrooms, cleanliness and strictness at gate for exit time were but expected responses.